



Pictured above I. to r. Kevin Barrett, regional sales manager at Autologic Diagnostics presents Osvaldo Lopez, owner at Fluid MotorUnion of Plainfield, III. with the Company's revolutionary cloud-based vehicle diagnostics solution, AssistPlus. Lopez was the lucky winner of the AssistPlus at a trade show raffle last month.

FLUID MOTORUNION WINS AUTOLOGIC ASSISTPLUS DIAGNOSTICS SOLUTION, THE FIRST AND ONLY CLOUD-BASED VEHICLE-CONNECTED SUPPORT SERVICE WORLDWIDE

Chicago May 26, 2016 ... Osvaldo Lopez, owner of Plainfield, Ill.-based <u>Fluid MotorUnion</u>, an automotive repair shop specializing in European vehicles and other foreign cars, recently became the proud winner of an <u>Autologic Diagnostics AssistPlus Diagnostic Solution</u>, valued at \$15,040. The coveted AssistPlus was won by Lopez during a raffle contest that took place at the recent <u>2016 WORLDPAC STX Supplier and Training</u> <u>Expo</u>, an expo sponsored in April 2015 by <u>WORLDPAC, Inc</u>., an importer and distributor of original equipment and quality aftermarket replacement automotive parts.

Autologic AssistPlus is a suite of capabilities that joins third–party vehicle data resources, superior diagnostic tools and a cloud-based <u>multi-functional device (AssistPlus)</u>, on one screen, with real-time access to a team of master technicians, simultaneously. These technicians are repair experts that work closely with clients to fix cars fast. AssistPlus integrates knowledge and service from experts that possess significant Original Equipment Manufacturer (OEM) experience, helping ensure vehicle issues are diagnosed correctly the first time. This results in both time savings and cost benefits for repair shops. In fact, shop owners report that with Autologic Assist, they are seeing daily car counts rise by as much as 25% while increasing annual revenues by more than \$100,000.

Autologic AssistPlus is designed to serve the needs of aftermarket repair shops, particularly those focused on complex European cars. Its complementary mobile app, AssistMobile, affords customers another way in which to easily access the Company's highly advanced technical support team from any iOS or Android device.

In the past 12 months, Autologic Assist technicians fixed more than 300,000 vehicles for customers, identified 15,000+ individual fault codes and saw a fix rate of 97.5% across the 1,200 different vehicle models it supported.

Lopez, whose shop has been in business since 2008, coincidentally had already been using Autologic's novel solution for the past five years. He commented on adding another through this win: "We are excited to add another AssistPlus to the shop, which will further enhance productivity and increase customer satisfaction. Autologic has consistently afforded us all the tools and direct support to a team of seasoned repair specialists necessary for servicing all the car lines we handle here, without having to refer our customers back to the dealers. We want to keep our customers in our house. Our business is built on the proud fact that we can service what customers bring to us, and Autologic gives us a high level of confidence by arming us with the all the capabilities to continually do just that."

About Autologic

Based in the U.S. and the U.K., <u>Autologic Diagnostics</u> is a worldwide provider of a cloud-connected aftermarket automotive diagnostic system, Autologic Assist, which helps mechanics and repair shops quickly identify faults in vehicles and repair cars faster. This "fault-to-fix, fast" approach quickly and correctly identifies vehicle problems the first time, with fewer dealership referrals, and results in improved productivity, increased financial benefit and enhanced customer satisfaction.

<u>Autologic Assist</u> is the first and only fully integrated diagnostic support system of its kind because it joins -- on a multi-functional device with one screen – online data resources and superior diagnostic tools together with real-time access to a team of 100+ master technicians around the globe. Autologic Assist specifically is targeted to diagnosis BMW, MINI, Mercedes-Benz, Volkswagen, Audi, Jaguar, Land Rover and Volvo vehicles, some of the world's most complex vehicles.

From Assist Centers in the United States, United Kingdom, Australia and Germany, the Company serves more than 8,000 customers spanning 120+ countries and specializes in catering to repairs primarily associated with European vehicles. In 2015, Autologic Assist technicians provided support worldwide, fixing more than 300,000 issues; identifying in excess of 850,000 fault codes; and, supporting more than 1,000 automobile models.

For more information, visit <u>www.autologic.com</u> or follow the Company on Twitter <u>@autologicassist</u> and on <u>LinkedIn</u>.

###